

## San Diego-Imperial Counties Developmental Services, Inc. 2011 Performance Contract Plan Outcomes and Activities

### 1. Outcome: Decrease percentage of Regional Center caseload in Developmental Centers.

Activity A: Implement the Community Placement Plan (CPP), which includes the closure of Lanterman Developmental Center.

Activity B: Assess and identify 20 persons residing in the developmental centers; develop community resources to move 8 into the community.

Activity C: Provide training for service providers' staff to increase the effectiveness of community services in serving consumers with challenging behaviors.

Activity D: Develop a resource to provide competency training for persons adjudicated to stand trial.

Activity E: Continue to utilize homes in the community as an alternate to admissions to state development centers.

### 2. Outcome: Increase percentage of minors residing with families.

Activity A: Maximize the use of community resources that provide supports to families to assist them in maintaining their children at home.

Activity B: Provide information to consumers and families about available community resources.

Activity C: Provide information and training to generic family counseling agencies and community service providers on the special needs of families with children with developmental disabilities.

Activity D: Continue crisis intervention services.

### 3. Outcome: Increase percentage of adults residing in own homes.

Activity A: Continue implementation of the rental subsidy program.

Activity B: Contract with a nonprofit organization to develop and help people access affordable housing.

Activity C: Review living options, including related supports, with consumers at the time of the annual review.

Activity D: Assist consumers and families to access assistive technology.

4. Outcome: Increase the percentage of adults living in housing facilities for less than 7 people.

Activity A: Increase individual bedrooms for consumers in residential facilities.

Activity B: Develop licensed homes for 4 or fewer people.

Activity C: Advocate for adequate reimbursement rates for services provided to consumers.

Activity D: Explore developing additional specialty residential facilities for consumers who are elderly and have health care needs.

5. Outcome: Increase the percentage of children living in housing facilities for less than 7 people.

Activity A: Increase individual bedrooms for consumers in residential facilities.

Activity B: Develop housing facilities for 4 or more people.

Activity C: Advocate for adequate reimbursement rates for services provided to consumers.

6. Outcome: Increase percentage of adults in supported and competitive employment.

Activity A: Educate potential employers about the benefits of hiring people with developmental disabilities in conjunction with service providers and community groups, in Imperial and San Diego counties.

Activity B: Provide information and training for parents to prepare their children for work.

Activity C: Collaborate with schools and employers regarding transition services for young adults exiting school programs.

Activity D: Hire people with developmental disabilities to work at San Diego-Imperial Counties Developmental Services, Inc.

Activity E: Advocate for improved public transportation.

Activity F: Develop additional work/day programs for persons who are medically fragile and/or have a mental health diagnosis.

Activity G: Collaborate with service providers to assist consumers to develop their own business.

7. Outcome: Access to medical and dental services.

Activity A: Encourage healthy lifestyles and conduct prevention activities including public awareness, early intervention, access to health care and genetic counseling.

Activity B: Identify and recruit additional health care resources, including specialists, therapists and multi-disciplinary assessment resources.

Activity C: Continue to facilitate the Memorandum of Understanding (MOU) between SDRC and Healthy San Diego.

Activity D: Collaborate with other service organizations to develop greater access to generic services.

Activity E: Increase the number of health providers who can effectively obtain authorizations for treatment, equipment and medications.

8. Outcome: Reduce number of persons with developmental disabilities who are abused.

Activity A: Maintain a Risk Management, Assessment and Planning Committee.

Activity B: Participate in Child and Adult Abuse Prevention Roundtables in San Diego and Imperial counties and maintain collaborative relationships with Adult Protective Services and Child Welfare Services.

Activity C: Continue Peer Review Team to consider/monitor behavior management techniques including psychotropics.

Activity D: Continue to contract with the Victim's Assistance Support Team (VAST) for people who have been abused, exploited, or victims of crime.

Activity E: Support self-advocacy councils and conferences for educating consumers regarding abuse prevention.

Activity F: Provide information and training to consumers regarding abuse prevention.

Activity G: Develop and implement a "Vulnerable Consumer Protocol."

9. Outcome: Unqualified Independent Audit.

Activity A: Comply with Generally Accepted Accounting Procedures (GAAP).

Activity B: Maintain internal accounting controls to facilitate the identification of errors.

10. Outcome: Substantial compliance in the Department of Developmental Services Fiscal Audit.

Activity A: Conduct a self-assessment utilizing the Department of Developmental Services (DDS) standards for substantial compliance.

11. Outcome: Accurate fiscal projection.

Activity A: Review and refine strategies to accurately project Purchase of Service (POS) expenditures.

12. Outcome: Operate within OPS budget.

Activity A: Monitor Operations (OPS) expenditures.

Activity B: Adjust OPS expenditures to operate within OPS budget.

13. Outcome: Certified to participate in waiver.

Activity A: Add additional consumers to Medicaid Waiver as allowed by DDS.

Activity B: Continue training for SDRC staff and providers regarding Medicaid Waiver requirements.

14. Outcome: Compliance with vendor audit requirements.

Activity A: Implement the vendor audit plan.

Activity B: Provide a summary of vendor audits to DDS in accordance with the contract requirements.

15. Outcome: CDER/ESR Currency.

Activity A: Monitor Client Development Evaluation Reports (CDERs) and Early Start Reports (ESRs) to ensure accurately and timely completion.

Activity B: Provide training for SDRC staff to ensure CDER/ESR accuracy and timeliness.

16. Outcome: Intake/Assessment time lines (ages 0 to 3).

Activity A: Ensure Intake assessment time lines are met.

Activity B: Identify and expand utilization of outside resources.

17. Outcome: Intake assessment time lines (ages 3 and older).

Activity A: Ensure assessment time lines are met.

18. Outcome: Individual Program Plan (IPP) Development.

Activity A: Provide training for SDRC staff regarding the Person-Centered IPP process.

Activity B: Provide information and training to consumers, families and service providers on the Person-Centered IPP processes.

Activity C: Provide training for SDRC staff regarding community resources and ensure that information is provided to consumers and families.

19. Outcome: Individual Family Service Plan (IFSP) Development.

Activity A: Provide training for SDRC staff regarding the family-centered IFSP process with an emphasis on timely provision of services.

Activity B: Provide information to consumers, families and service providers on the Family-Centered IFSP processes.

Activity C: Provide training for SDRC staff regarding community resources and ensure that information is provided to consumers and families.