San Diego-Imperial Counties Developmental Services, Inc. 2020 Performance Contract Plan Outcomes and Activities

l.	Outcome:	Decrease percentage of Regional Center caseload in Developmental
		<u>Centers.</u>
	Activity A:	Implement the Community Placement Plan (CPP).
	Activity B:	Complete comprehensive assessments for persons residing in the developmental centers; develop community resources to transition 20 clients into the community.
2.	Outcome:	Increase percentage of minors residing with families.
	Activity A:	Maximize the use of community resources that provide supports to families to assist them in maintaining their children at home.
	Activity B:	Provide information and training to community service providers on the special needs of families with children with developmental disabilities.
	Activity C:	Provide training to service coordinators on how to assist families to be effective advocates for their child related to the IEP process and/or navigating other service systems (e.g. Child Welfare, Behavioral Health, IHSS, SSI, etc.).
	Activity D:	Develop new crisis intervention services and continue usage of existing crisis intervention and wrap-around services.
3.	Outcome:	Increase number and percentage of adults residing in independent living
	Activity A:	Contract with a nonprofit organization to develop and help people access safe and affordable housing.
	Activity B:	Review living options, including related supports, with clients at the time of the annual review.
	Activity C:	Assist clients and families to access the assistive technology necessary to live independently.

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<u>4.</u>	Outcome:	Increase number and percentage of adults residing in supported living.
	Activity A:	Contract with a nonprofit organization to develop and help people access safe and affordable housing.
	Activity B:	Review living options, including related supports, with clients at the time of the annual review.
	Activity C:	Assist clients and families to access the assistive technology necessary to live in their home with supports.
<u>5.</u>	Outcome:	Increase number and percentage of adults residing in Adult Family Home Agency homes.
	Activity A:	Review living options, including Adult Family Homes with clients at the time of the annual review.
<u>6.</u>	Outcome:	Increase the number of adults residing in family homes (home of parent or guardian).
	Activity A:	Review living options, including related supports with clients at the time of annual review.
	Activity B:	Provide services and supports to clients and families to live in the family home.
<u>7.</u>	Outcome:	Increase number and percentage of adults residing in home settings.
	Activity A:	Contract with a nonprofit organization to develop and help people access safe and affordable housing.
	Activity B:	Review living options, including related supports, with clients at the time of the annual review.
	Activity C:	Assist clients and families to access the assistive technology necessary to live in a home setting.
	Activity D:	Provide services and supports to families of clients who are elderly and live with their family.

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<u>8.</u>	Outcome:	Increase the percentage of adults living in housing facilities for less than 6 people.
	Activity A:	Increase individual bedrooms for clients in residential facilities.
	Activity B:	Advocate for adequate reimbursement rates for services provided to clients.
<u>9.</u>	Outcome:	Increase the percentage of children living in housing facilities for less than 6 people.
	Activity A:	Increase individual bedrooms for clients in residential facilities.
	Activity B:	Advocate for adequate reimbursement rates for services provided to clients.
<u>10</u>	. Outcome:	Measure the number and percent of individuals receiving only case management services by age and ethnicity.
	Activity A:	San Diego Regional Center will generate data to measure progress in reducing disparities and improving equity in purchase of service expenditures.
11	. Outcome:	Measure the percent of total annual purchase of service expenditures by individual's ethnicity and age.
	Activity A:	San Diego Regional Center will generate data to measure progress in reducing disparities and improving equity in purchase of service expenditures.
<u>12</u>	. Outcome:	Measure the number and percentage of clients ages 16-64 with earned income.
	Activity A:	San Diego Regional Center will collect data generated by Employment Development Department (EDD) to measure the number and percentage of clients ages 16-64 with earned income.
<u>13</u>	. Outcome:	Measure the average annual wages for clients ages 16-64.
	Activity A:	San Diego Regional Center will collect data generated by EDD to measure the average annual wages for clients ages 16-64.

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- 14. Outcome: Measure the annual earnings of clients ages 16-64 compared to all people with disabilities in California.
 - Activity A: San Diego Regional Center will collect data from service providers to measure the annual earnings of clients ages 16-64 compared to people with all disabilities in California.
- 15. Outcome: Measure the number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
 - Activity A: San Diego Regional Center will collect data from service providers to measure the number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
- 16. Outcome: Measure the percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
 - Activity A: San Diego Regional Center will collect data from service providers to measure the percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
- 17. Outcome: Measure the average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.
 - Activity A: San Diego Regional Center will collect data from service providers to measure the average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.
- 18. Outcome: Measure the average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.
 - Activity A: San Diego Regional Center will collect data from service providers to measure the average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.
- 19. Outcome: Measure the total of \$1,000, \$1,250 and \$1,500 incentive payments made for the fiscal year.

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\$1,000, \$1,250 and \$1,500 incentive payments made for the fiscal year. 20. Outcome: Measure the percentage of adults who reported having integrated employment as a goal in their IPP. San Diego Regional Center will generate data to measure the percentage Activity A: of adults who reported having integrated employment as a goal in their IPP. 21. Outcome: **Unqualified Independent Audit.** <u>Substantial compliance in the Department of Developmental Services</u> 22. Outcome: Fiscal Audit. 23. Outcome: Operate within Operations (OPS) allocation. 24. Outcome: Certified to participate in waiver. Compliance with vendor audit requirements. 25. Outcome: 26. Outcome: CDER/ESR Currency.

San Diego Regional Center will generate data to measure the total of

29. Outcome: Individual Program Plan (IPP) Development.

30. Outcome: Individual Family Service Plan (IFSP) Development.

Intake/Assessment time lines (ages 0 to 3).

Intake assessment time lines (ages 3 and older).

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27. Outcome:

28. Outcome:

Activity A: