

Consumers with No Purchase of Services by Language

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	32	27	5	15.6%
Other Sign Language	3	3	0	0.0%
English	25,087	20,035	5,052	20.1%
Armenian	3	3	0	0.0%
Somali	33	26	7	21.2%
Swahili	4	3	1	25.0%
Nigerian	2	1	1	50.0%
Amharic	11	6	5	45.5%
Aramaic / Chaldean	112	98	14	12.5%
French	6	5	1	16.7%
Italian	3	3	0	0.0%
Portuguese	8	8	0	0.0%
Spanish	6,754	5,368	1,386	20.5%
Other Latin	0	0	0	-
Cantonese Chinese	45	33	12	26.7%
Mandarin Chinese	59	50	9	15.3%
Japanese	20	17	3	15.0%
Vietnamese	223	147	76	34.1%
Korean	45	40	5	11.1%
Laotian	27	17	10	37.0%
Cambodian	17	10	7	41.2%
Other Asian	12	7	5	41.7%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	8	3	5	62.5%
Thai	2	1	1	50.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	2	2	0	0.0%
Russian	31	24	7	22.6%
Other Uralic-Slavic Languages	6	6	0	0.0%
Samoan	1	1	0	0.0%
Tagalog	148	116	32	21.6%
Guamanian	1	1	0	0.0%
Other Pacific Island	3	2	1	33.3%
Arabic	257	219	38	14.8%
Hebrew	5	4	1	20.0%
Farsi (Persian)	59	49	10	16.9%
Hindi (Northern India)	11	8	3	27.3%
Urdu (Pakistan India)	3	3	0	0.0%
Other Indo-Iranian Language	8	7	1	12.5%
Danish	0	0	0	-
Norwegian	1	0	1	100.0%
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	61	44	17	27.9%
Totals:	33,113	26,397	6,716	20.3%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	5,227	5,008	219	4.2%
Armenian	1	1	0	0.0%
Somali	7	7	0	0.0%
Swahili	0	0	0	-
Nigerian	1	1	0	0.0%
Amharic	1	1	0	0.0%
Aramaic / Chaldean	33	31	2	6.1%
French	4	4	0	0.0%
Italian	0	0	0	-
Portuguese	5	5	0	0.0%
Spanish	1,412	1,366	46	3.3%
Other Latin	0	0	0	-
Cantonese Chinese	3	3	0	0.0%
Mandarin Chinese	23	23	0	0.0%
Japanese	9	8	1	11.1%
Vietnamese	27	26	1	3.7%
Korean	4	4	0	0.0%
Laotian	2	2	0	0.0%
Cambodian	1	1	0	0.0%
Other Asian	3	3	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	12	12	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	66	64	2	3.0%
Hebrew	2	2	0	0.0%
Farsi (Persian)	9	9	0	0.0%
Hindi (Northern India)	2	2	0	0.0%
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	21	19	2	9.5%
Totals:	6,883	6,610	273	4.0%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	8	6	2	25.0%
Other Sign Language	1	1	0	0.0%
English	10,971	7,152	3,819	34.8%
Armenian	0	0	0	-
Somali	16	10	6	37.5%
Swahili	3	2	1	33.3%
Nigerian	1	0	1	100.0%
Amharic	5	2	3	60.0%
Aramaic / Chaldean	40	29	11	27.5%
French	2	1	1	50.0%
Italian	1	1	0	0.0%
Portuguese	2	2	0	0.0%
Spanish	3,319	2,277	1,042	31.4%
Other Latin	0	0	0	-
Cantonese Chinese	21	16	5	23.8%
Mandarin Chinese	29	22	7	24.1%
Japanese	8	6	2	25.0%
Vietnamese	99	56	43	43.4%
Korean	28	24	4	14.3%
Laotian	8	3	5	62.5%
Cambodian	4	1	3	75.0%
Other Asian	6	1	5	83.3%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	1	0	1	100.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	17	11	6	35.3%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	28	17	11	39.3%
Guamanian	0	0	0	-
Other Pacific Island	1	0	1	100.0%
Arabic	141	110	31	22.0%
Hebrew	1	1	0	0.0%
Farsi (Persian)	28	19	9	32.1%
Hindi (Northern India)	9	6	3	33.3%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	5	4	1	20.0%
Danish	0	0	0	-
Norwegian	1	0	1	100.0%
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	27	18	9	33.3%
Totals:	14,833	9,800	5,033	33.9%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	24	21	3	12.5%
Other Sign Language	2	2	0	0.0%
English	8,889	7,875	1,014	11.4%
Armenian	2	2	0	0.0%
Somali	10	9	1	10.0%
Swahili	1	1	0	0.0%
Nigerian	0	0	0	-
Amharic	5	3	2	40.0%
Aramaic / Chaldean	39	38	1	2.6%
French	0	0	0	-
Italian	2	2	0	0.0%
Portuguese	1	1	0	0.0%
Spanish	2,023	1,725	298	14.7%
Other Latin	0	0	0	-
Cantonese Chinese	21	14	7	33.3%
Mandarin Chinese	7	5	2	28.6%
Japanese	3	3	0	0.0%
Vietnamese	97	65	32	33.0%
Korean	13	12	1	7.7%
Laotian	17	12	5	29.4%
Cambodian	12	8	4	33.3%
Other Asian	3	3	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	8	3	5	62.5%
Thai	1	1	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	2	1	1	50.0%
Other Uralic-Slavic Languages	4	4	0	0.0%
Samoan	1	1	0	0.0%
Tagalog	117	96	21	17.9%
Guamanian	1	1	0	0.0%
Other Pacific Island	2	2	0	0.0%
Arabic	50	45	5	10.0%
Hebrew	2	1	1	50.0%
Farsi (Persian)	22	21	1	4.5%
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	2	2	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	13	7	6	46.2%
Totals:	11,397	9,987	1,410	12.4%