For All Ages		Total Eligible	Consumers Receiving Purchased	Consumers With No Purchased	Percent With No Purchased
Language	Con	sumers	Services	Services	Services
ASL (American Sign Language)		30	27	3	10.0%
Other Sign Language		3	2	1	33.3%
English		23,106	18,221	4,885	21.1%
Armenian		2	2	0	0.0%
Somali		29	22	7	24.1%
Swahili		3	2	1	33.3%
Nigerian		1	1	0	0.0%
Amharic		11	7	4	36.4%
Aramaic / Chaldean		102	93	9	8.8%
French		4	3	1	25.0%
Italian		2	2	0	0.0%
Portuguese		8	8	0	0.0%
Spanish		6,418	5,085	1,333	20.8%
Other Latin		0	0	0	-
Cantonese Chinese		47	35	12	25.5%
Mandarin Chinese		55	45	10	18.2%
Japanese		15	14	1	6.7%
Vietnamese		217	143	74	34.1%
Korean		46	38	8	17.4%
Laotian		27	16	11	40.7%
Cambodian		19	14	5	26.3%
Other Asian		14	11	3	21.4%
Dutch		0	0	0	21.770
German		0	0	0	
Hmong		8	3	5	62.5%
Thai		1	0	1	100.0%
Mien		0	0	0	100.076
Other Germanic		0	0	0	-
		1	1		0.0%
Hungarian Russian		24	19	0 5	20.8%
Other Uralic-Slavic Languages		7	7	0	0.0%
Samoan		2	1	1	50.0%
Tagalog		144	106	38	26.4%
Guamanian		1	1	0	0.0%
Other Pacific Island		3	2	1	33.3%
Arabic		225	188	37	16.4%
Hebrew		6	6	0	0.0%
Farsi (Persian)		59	51	8	13.6%
Hindi (Northern India)		13	12	1	7.7%
Urdu (Pakistan India)		2	2	0	0.0%
Other Indo-Iranian Language		8	7	1	12.5%
Danish		0	0	0	-
Norwegian		1	0	1	100.0%
Swedish		0	0	0	-
Other Scandinavian		0	0	0	-
All Other Languages		56	42	14	25.0%
	Totals:	30,720	24,239	6,481	21.1%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive		Total Eligible	Consumers Receiving Purchased	Consumers With No Purchased	Percent With No Purchased
Language	Co	nsumers	Services	Services	Services
ASL (American Sign Language)		0	0	0	-
Other Sign Language		0	0	0	-
English		4,341	4,103	238	5.5%
Armenian		0	0	0	-
Somali		5	5	0	0.0%
Swahili		0	0	0	-
Nigerian		1	1	0	0.0%
Amharic		2	2	0	0.0%
Aramaic / Chaldean		27	26	1	3.7%
French		3	3	0	0.0%
Italian		0	0	0	-
Portuguese		4	4	0	0.0%
Spanish		1,395	1,342	53	3.8%
Other Latin		0	0	0	-
Cantonese Chinese		4	4	0	0.0%
Mandarin Chinese		20	20	0	0.0%
Japanese		6	6	0	0.0%
Vietnamese		24	24	0	0.0%
Korean		5	5	0	0.0%
Laotian		2	2	0	0.0%
Cambodian		2	2	0	0.0%
Other Asian		5	5	0	0.0%
Dutch		0	0	0	-
German		0	0	0	-
Hmong		0	0	0	_
Thai		0	0	0	_
Mien		0	0	0	_
Other Germanic		0	0	0	_
Hungarian		0	0	0	_
Russian		8	8	0	0.0%
Other Uralic-Slavic Languages		2	2	0	0.0%
Samoan		0	0	0	-
Tagalog		7	7	0	0.0%
Guamanian		0	0	0	0.070
Other Pacific Island		0	0	0	_
Arabic		64	64	0	0.0%
Hebrew		3	3	0	0.0%
Farsi (Persian)		16	16	0	0.0%
Hindi (Northern India)		6	6	0	0.0%
Urdu (Pakistan India)		1			0.0%
Other Indo-Iranian Language		2	1 2	0	0.0%
Other Indo-Iranian Language Danish					0.0%
		0	0	0	-
Norwegian		0	0	0	-
Swedish Other Seandingvion		0	0	0	-
Other Scandinavian		0	0	0	-
All Other Languages		19	19	0	0.0%
	Totals:	5,974	5,682	292	4.9%

For age 3 years to 21 years, inclusive		Total Eligible	Consumers Receiving Purchased	Consumers With No Purchased	Percent With No Purchased
Language	C	onsumers	Services	Services	Services
ASL (American Sign Language)		7	4	3	42.9%
Other Sign Language		1	0	1	100.0%
English		10,130	6,478	3,652	36.1%
Armenian		1	1	0	0.0%
Somali		15	8	7	46.7%
Swahili		2	1	1	50.0%
Nigerian		0	0	0	-
Amharic		5	3	2	40.0%
Aramaic / Chaldean		41	34	7	17.1%
French		1	0	1	100.0%
Italian		1	1	0	0.0%
Portuguese		3	3	0	0.0%
Spanish		3,118	2,117	1,001	32.1%
Other Latin		0	0	0	-
Cantonese Chinese		21	17	4	19.0%
Mandarin Chinese		28	20	8	28.6%
Japanese		6	5	1	16.7%
Vietnamese		98	50	48	49.0%
Korean		30	22	8	26.7%
Laotian		8	3	5	62.5%
Cambodian		6	3	3	50.0%
Other Asian		6	4	2	33.3%
Dutch		0	0	0	-
German		0	0	0	_
Hmong		0	0	0	-
Thai		1	0	1	100.0%
Mien		0	0	0	-
Other Germanic		0	0	0	_
Hungarian		0	0	0	_
Russian		14	10	4	28.6%
Other Uralic-Slavic Languages		2	2	0	0.0%
Samoan		1	0	1	100.0%
Tagalog		29	16	13	44.8%
Guamanian		0	0	0	-
Other Pacific Island		1	0	1	100.0%
Arabic		115	86	29	25.2%
Hebrew		1 1 1	1	0	0.0%
Farsi (Persian)		25	18	7	28.0%
Hindi (Northern India)		25 7	6	1	14.3%
Urdu (Pakistan India)		1			0.0%
Other Indo-Iranian Language		4	1 3	0	25.0%
Danish				1	25.0%
		0	0	0	100.00/
Norwegian		1	0	1	100.0%
Swedish Other Seedingsian		0	0	0	-
Other Scandinavian		0	0	0	-
All Other Languages		22	14	8	36.4%
	Totals:	13,752	8,931	4,821	35.1%

Consumers with No Purchase of Services by Language

For age 22 years and older	Total Eligible	Consumers Receiving Purchased	Consumers With No Purchased	Percent With No Purchased
Language	Consumers	Services	Services	Services
ASL (American Sign Language)	23	23	0	0.0%
Other Sign Language	2	2	0	0.0%
English	8,635	7,640	995	11.5%
Armenian	1	1	0	0.0%
Somali	9	9	0	0.0%
Swahili	1	1	0	0.0%
Nigerian	0	0	0	-
Amharic	4	2	2	50.0%
Aramaic / Chaldean	34	33	1	2.9%
French	0	0	0	-
Italian	1	1	0	0.0%
Portuguese	1	1	0	0.0%
Spanish	1,905	1,626	279	14.6%
Other Latin	0	0	0	-
Cantonese Chinese	22	14	8	36.4%
Mandarin Chinese	7	5	2	28.6%
Japanese	3	3	0	0.0%
Vietnamese	95	69	26	27.4%
Korean	11	11	0	0.0%
Laotian	17	11	6	35.3%
Cambodian	11	9	2	18.2%
Other Asian	3	2	1	33.3%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	8	3	5	62.5%
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	2	1	1	50.0%
Other Uralic-Slavic Languages	3	3	0	0.0%
Samoan	1	1	0	0.0%
Tagalog	108	83	25	23.1%
Guamanian	1	1	0	0.0%
Other Pacific Island	2	2	0	0.0%
Arabic	46	38	8	17.4%
Hebrew	2	2	0	0.0%
Farsi (Persian)	18	17	1	5.6%
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	2	2	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	15	9	6	40.0%
	Totals: 10,994	9,626	1,368	12.4%