

Consumers with No Purchase of Services by Language

| For All Ages | | | | |
|-------------------------------|--------------------------------|---|---|---|
| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
| ASL (American Sign Language) | 32 | 28 | 4 | 12.5% |
| Other Sign Language | 3 | 2 | 1 | 33.3% |
| English | 21,721 | 17,153 | 4,568 | 21.0% |
| Armenian | 2 | 2 | 0 | 0.0% |
| Somali | 27 | 19 | 8 | 29.6% |
| Swahili | 2 | 2 | 0 | 0.0% |
| Nigerian | 1 | 1 | 0 | 0.0% |
| Amharic | 11 | 4 | 7 | 63.6% |
| Aramaic / Chaldean | 93 | 81 | 12 | 12.9% |
| French | 2 | 2 | 0 | 0.0% |
| Italian | 2 | 2 | 0 | 0.0% |
| Portuguese | 5 | 5 | 0 | 0.0% |
| Spanish | 5,983 | 4,665 | 1,318 | 22.0% |
| Other Latin | 0 | 0 | 0 | - |
| Cantonese Chinese | 46 | 36 | 10 | 21.7% |
| Mandarin Chinese | 44 | 36 | 8 | 18.2% |
| Japanese | 14 | 14 | 0 | 0.0% |
| Vietnamese | 196 | 125 | 71 | 36.2% |
| Korean | 43 | 37 | 6 | 14.0% |
| Laotian | 25 | 15 | 10 | 40.0% |
| Cambodian | 18 | 12 | 6 | 33.3% |
| Other Asian | 8 | 6 | 2 | 25.0% |
| Dutch | 0 | 0 | 0 | - |
| German | 0 | 0 | 0 | - |
| Hmong | 8 | 3 | 5 | 62.5% |
| Thai | 1 | 1 | 0 | 0.0% |
| Mien | 0 | 0 | 0 | - |
| Other Germanic | 0 | 0 | 0 | - |
| Hungarian | 1 | 1 | 0 | 0.0% |
| Russian | 20 | 16 | 4 | 20.0% |
| Other Uralic-Slavic Languages | 5 | 5 | 0 | 0.0% |
| Samoan | 2 | 1 | 1 | 50.0% |
| Tagalog | 142 | 103 | 39 | 27.5% |
| Guamanian | 1 | 1 | 0 | 0.0% |
| Other Pacific Island | 4 | 2 | 2 | 50.0% |
| Arabic | 167 | 143 | 24 | 14.4% |
| Hebrew | 3 | 3 | 0 | 0.0% |
| Farsi (Persian) | 52 | 44 | 8 | 15.4% |
| Hindi (Northern India) | 7 | 5 | 2 | 28.6% |
| Urdu (Pakistan India) | 3 | 3 | 0 | 0.0% |
| Other Indo-Iranian Language | 8 | 6 | 2 | 25.0% |
| Danish | 0 | 0 | 0 | - |
| Norwegian | 1 | 1 | 0 | 0.0% |
| Swedish | 0 | 0 | 0 | - |
| Other Scandinavian | 0 | 0 | 0 | - |
| All Other Languages | 48 | 40 | 8 | 16.7% |
| Totals: | 28,751 | 22,625 | 6,126 | 21.3% |

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
|-------------------------------|--------------------------|--|--------------------------------------|------------------------------------|
| ASL (American Sign Language) | 0 | 0 | 0 | - |
| Other Sign Language | 0 | 0 | 0 | - |
| English | 4,039 | 3,774 | 265 | 6.6% |
| Armenian | 1 | 1 | 0 | 0.0% |
| Somali | 0 | 0 | 0 | - |
| Swahili | 0 | 0 | 0 | - |
| Nigerian | 1 | 1 | 0 | 0.0% |
| Amharic | 1 | 1 | 0 | 0.0% |
| Aramaic / Chaldean | 26 | 24 | 2 | 7.7% |
| French | 1 | 1 | 0 | 0.0% |
| Italian | 0 | 0 | 0 | - |
| Portuguese | 2 | 2 | 0 | 0.0% |
| Spanish | 1,211 | 1,145 | 66 | 5.5% |
| Other Latin | 0 | 0 | 0 | - |
| Cantonese Chinese | 3 | 2 | 1 | 33.3% |
| Mandarin Chinese | 14 | 13 | 1 | 7.1% |
| Japanese | 4 | 4 | 0 | 0.0% |
| Vietnamese | 11 | 11 | 0 | 0.0% |
| Korean | 10 | 10 | 0 | 0.0% |
| Laotian | 0 | 0 | 0 | - |
| Cambodian | 2 | 2 | 0 | 0.0% |
| Other Asian | 2 | 2 | 0 | 0.0% |
| Dutch | 0 | 0 | 0 | - |
| German | 0 | 0 | 0 | - |
| Hmong | 0 | 0 | 0 | - |
| Thai | 1 | 1 | 0 | 0.0% |
| Mien | 0 | 0 | 0 | - |
| Other Germanic | 0 | 0 | 0 | - |
| Hungarian | 0 | 0 | 0 | - |
| Russian | 6 | 6 | 0 | 0.0% |
| Other Uralic-Slavic Languages | 0 | 0 | 0 | - |
| Samoan | 0 | 0 | 0 | - |
| Tagalog | 8 | 8 | 0 | 0.0% |
| Guamanian | 0 | 0 | 0 | - |
| Other Pacific Island | 0 | 0 | 0 | - |
| Arabic | 29 | 28 | 1 | 3.4% |
| Hebrew | 2 | 2 | 0 | 0.0% |
| Farsi (Persian) | 11 | 11 | 0 | 0.0% |
| Hindi (Northern India) | 1 | 1 | 0 | 0.0% |
| Urdu (Pakistan India) | 0 | 0 | 0 | - |
| Other Indo-Iranian Language | 2 | 2 | 0 | 0.0% |
| Danish | 0 | 0 | 0 | - |
| Norwegian | 0 | 0 | 0 | - |
| Swedish | 0 | 0 | 0 | - |
| Other Scandinavian | 0 | 0 | 0 | - |
| All Other Languages | 10 | 10 | 0 | 0.0% |
| Totals: | 5,398 | 5,062 | 336 | 6.2% |

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
|-------------------------------|--------------------------|--|--------------------------------------|------------------------------------|
| ASL (American Sign Language) | 6 | 4 | 2 | 33.3% |
| Other Sign Language | 1 | 0 | 1 | 100.0% |
| English | 9,362 | 6,028 | 3,334 | 35.6% |
| Armenian | 0 | 0 | 0 | - |
| Somali | 19 | 11 | 8 | 42.1% |
| Swahili | 1 | 1 | 0 | 0.0% |
| Nigerian | 0 | 0 | 0 | - |
| Amharic | 6 | 2 | 4 | 66.7% |
| Aramaic / Chaldean | 34 | 26 | 8 | 23.5% |
| French | 1 | 1 | 0 | 0.0% |
| Italian | 0 | 0 | 0 | - |
| Portuguese | 3 | 3 | 0 | 0.0% |
| Spanish | 2,959 | 1,971 | 988 | 33.4% |
| Other Latin | 0 | 0 | 0 | - |
| Cantonese Chinese | 23 | 19 | 4 | 17.4% |
| Mandarin Chinese | 24 | 19 | 5 | 20.8% |
| Japanese | 7 | 7 | 0 | 0.0% |
| Vietnamese | 92 | 51 | 41 | 44.6% |
| Korean | 24 | 18 | 6 | 25.0% |
| Laotian | 10 | 5 | 5 | 50.0% |
| Cambodian | 7 | 3 | 4 | 57.1% |
| Other Asian | 3 | 2 | 1 | 33.3% |
| Dutch | 0 | 0 | 0 | - |
| German | 0 | 0 | 0 | - |
| Hmong | 0 | 0 | 0 | - |
| Thai | 0 | 0 | 0 | - |
| Mien | 0 | 0 | 0 | - |
| Other Germanic | 0 | 0 | 0 | - |
| Hungarian | 0 | 0 | 0 | - |
| Russian | 12 | 9 | 3 | 25.0% |
| Other Uralic-Slavic Languages | 2 | 2 | 0 | 0.0% |
| Samoan | 1 | 0 | 1 | 100.0% |
| Tagalog | 33 | 20 | 13 | 39.4% |
| Guamanian | 0 | 0 | 0 | - |
| Other Pacific Island | 1 | 0 | 1 | 100.0% |
| Arabic | 97 | 77 | 20 | 20.6% |
| Hebrew | 0 | 0 | 0 | - |
| Farsi (Persian) | 23 | 16 | 7 | 30.4% |
| Hindi (Northern India) | 6 | 4 | 2 | 33.3% |
| Urdu (Pakistan India) | 2 | 2 | 0 | 0.0% |
| Other Indo-Iranian Language | 5 | 3 | 2 | 40.0% |
| Danish | 0 | 0 | 0 | - |
| Norwegian | 1 | 1 | 0 | 0.0% |
| Swedish | 0 | 0 | 0 | - |
| Other Scandinavian | 0 | 0 | 0 | - |
| All Other Languages | 24 | 20 | 4 | 16.7% |
| Totals: | 12,789 | 8,325 | 4,464 | 34.9% |

Consumers with No Purchase of Services by Language

| For age 22 years and older | | | | |
|-----------------------------------|---|---|---|---|
| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
| ASL (American Sign Language) | 26 | 24 | 2 | 7.7% |
| Other Sign Language | 2 | 2 | 0 | 0.0% |
| English | 8,320 | 7,351 | 969 | 11.6% |
| Armenian | 1 | 1 | 0 | 0.0% |
| Somali | 8 | 8 | 0 | 0.0% |
| Swahili | 1 | 1 | 0 | 0.0% |
| Nigerian | 0 | 0 | 0 | - |
| Amharic | 4 | 1 | 3 | 75.0% |
| Aramaic / Chaldean | 33 | 31 | 2 | 6.1% |
| French | 0 | 0 | 0 | - |
| Italian | 2 | 2 | 0 | 0.0% |
| Portuguese | 0 | 0 | 0 | - |
| Spanish | 1,813 | 1,549 | 264 | 14.6% |
| Other Latin | 0 | 0 | 0 | - |
| Cantonese Chinese | 20 | 15 | 5 | 25.0% |
| Mandarin Chinese | 6 | 4 | 2 | 33.3% |
| Japanese | 3 | 3 | 0 | 0.0% |
| Vietnamese | 93 | 63 | 30 | 32.3% |
| Korean | 9 | 9 | 0 | 0.0% |
| Laotian | 15 | 10 | 5 | 33.3% |
| Cambodian | 9 | 7 | 2 | 22.2% |
| Other Asian | 3 | 2 | 1 | 33.3% |
| Dutch | 0 | 0 | 0 | - |
| German | 0 | 0 | 0 | - |
| Hmong | 8 | 3 | 5 | 62.5% |
| Thai | 0 | 0 | 0 | - |
| Mien | 0 | 0 | 0 | - |
| Other Germanic | 0 | 0 | 0 | - |
| Hungarian | 1 | 1 | 0 | 0.0% |
| Russian | 2 | 1 | 1 | 50.0% |
| Other Uralic-Slavic Languages | 3 | 3 | 0 | 0.0% |
| Samoan | 1 | 1 | 0 | 0.0% |
| Tagalog | 101 | 75 | 26 | 25.7% |
| Guamanian | 1 | 1 | 0 | 0.0% |
| Other Pacific Island | 3 | 2 | 1 | 33.3% |
| Arabic | 41 | 38 | 3 | 7.3% |
| Hebrew | 1 | 1 | 0 | 0.0% |
| Farsi (Persian) | 18 | 17 | 1 | 5.6% |
| Hindi (Northern India) | 0 | 0 | 0 | - |
| Urdu (Pakistan India) | 1 | 1 | 0 | 0.0% |
| Other Indo-Iranian Language | 1 | 1 | 0 | 0.0% |
| Danish | 0 | 0 | 0 | - |
| Norwegian | 0 | 0 | 0 | - |
| Swedish | 0 | 0 | 0 | - |
| Other Scandinavian | 0 | 0 | 0 | - |
| All Other Languages | 14 | 10 | 4 | 28.6% |
| Totals: | 10,564 | 9,238 | 1,326 | 12.6% |